



JaySee Computer Services

**14 Kallay Street
Croydon
VIC 3136**

**Tel: (03) 9879 4595
Email: assist@jaysee.com.au
www.jaysee.com.au**

Charges, Terms & Conditions

Private Rates			
Item	Standing Charge	Hourly Charge	Refundable if not repaired
Computer Repairs/ Servicing at our premises	\$60	\$0	Yes
On site Computer repairs/servicing/ installations in local suburbs*	\$70	\$40	Hourly charge only
On site Computer repairs/servicing/ installations in all other suburbs	\$90 Minimum please call to confirm	\$40	No
HomeCall Remote Support	\$60	\$0	No

Business Rates			
Item	Standing Charge	Hourly Charge	Refundable if not repaired
Computer Repairs/ Servicing at our premises	\$60	\$0	Yes
On site Computer repairs/servicing/ installations in local suburbs*	\$70	\$70	No
On site Computer repairs/servicing/ installations in all other suburbs	\$90 Minimum please call to confirm	\$70	No
HomeCall Remote Support	\$60	\$0	No

- > Jaysee Computer Services is the registered trading name of J P Skipworth & C A Skipworth.
- > All cheques to be made payable to 'JaySee Computer Services'
- > All goods remain the property of JaySee Computer Services until payment is received in full.
- > All new computer systems and parts come with a 12 month return to base warranty.
- > All reconditioned computer systems and parts come with a 3 month return to base warranty.
- > A 20% non-refundable deposit is required for all computer system orders. The balance is due on delivery as either cash, credit card or a bank cheque, personal cheques can only be accepted by prior arrangement.
- > When systems are brought to our premises for repair we charge a flat rate for our labour, if we are unable to complete a successful repair we will waive this fee. If any parts are required you will be contacted for your agreement and parts will be charged extra.
- > The hourly rate for on site repairs will be charged pro rata for each 15 minutes or part thereof.
- > See above for our current rates. Please contact us for details of other services and rates.

* Local Suburb include but not limited to the following suburbs, please call us to check if your suburb is one of our local suburbs:

Bayswater, Blackburn, Boronia, Box Hill, Chirnside Park, Croydon, Doncaster, Donvale, Forest Hill, Heathmont, Kilsyth, Lilydale, Mitcham, Mooroolbark, Nunawading, Park Orchards, Ringwood, Vermont, Wantirna, Warrandyte,